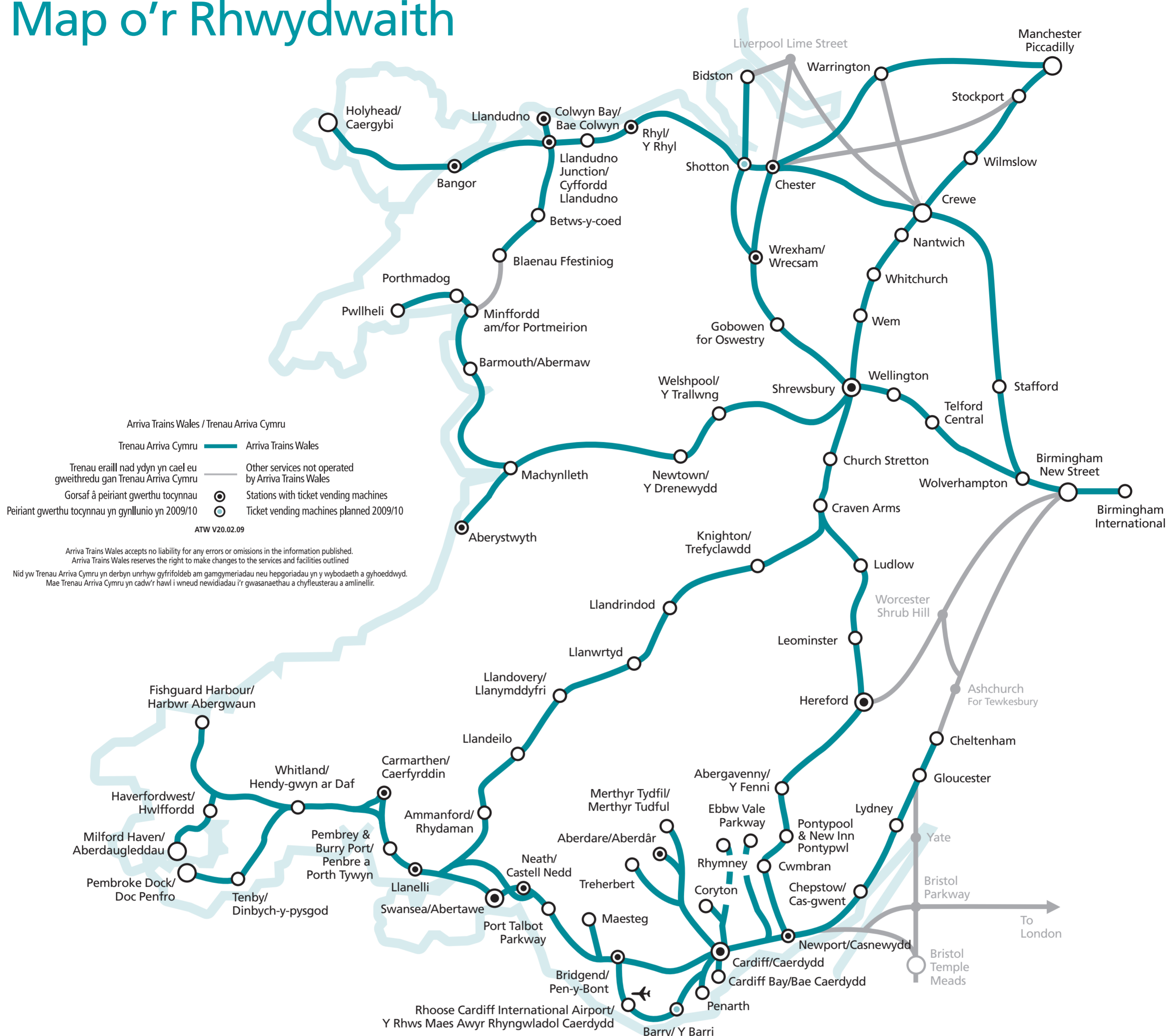


# Network map

## Map o'r Rhwydwaith



The conductor on this train can help you if you have an appropriate question or wish to make a comment about our service. However, if the conductor is unable to resolve the matter for you, please contact the customer relations team at the address shown.

### Customer Relations

Arriva Trains Wales, St. Mary's House, 47 Penarth Road, Cardiff CF10 5DJ  
 Telephone: 0845 6061 660  
 Email: [customer.relations@arrivatrainswales.co.uk](mailto:customer.relations@arrivatrainswales.co.uk)

### Passenger Focus

Passenger Focus is the organisation whose remit is to protect the interests of rail users. It monitors the policies and performance of train and station operators and have the legal right to make recommendations for changes. Their special tasks include following up complaints and assessing the services offered.

Passenger Focus, Freepost (RRE-ETTC-LEET), PO Box 4257 Manchester, M60 3AR  
 Tel: 08453 022 022 Fax: 0845 850 1392  
 E-mail: [info@passengerfocus.org.uk](mailto:info@passengerfocus.org.uk)  
 Website: [www.passengerfocus.org.uk](http://www.passengerfocus.org.uk)

### For train times and fares visit

[www.nationalrail.co.uk](http://www.nationalrail.co.uk) or call  
 0845 7 48 49 50 (24 hours)  
 0845 60 40 500 (Welsh Language Service)  
 0845 60 50 600 (Textphone)

### Personalised timetables

Create and download your own personalised timetable that is specific to your travel needs at: [www.arrivatrainswales.co.uk](http://www.arrivatrainswales.co.uk)

Gall y tocyngwr ar y trêrn hwn eich helpu chi os oes gennych chi gwestiwn priodol neu os ydych chi'n dymuno rhoi eich barn ar ein gwasanaeth. Er hynny, os nad yw'r tocyngwr yn gallu datrys y mater, cysylltwch â'r tîm cysylltiadau â chwsmeriaid yn y cyfeiriad a ddangosir.

### Gwasanaeth Cwsmeriaid

Trenau Arriva Cymru, Tŷ'r Santes Fair 47 Ffordd Penarth, Caerdydd CF10 5DJ  
 Ffôn: 0845 6061 660  
 E-bost: [customer.relations@arrivatrainswales.co.uk](mailto:customer.relations@arrivatrainswales.co.uk)

### Passenger Focus

Cylch gwaith sefydliad Passenger Focus yw gwarchod diddordebau defnyddwyr rheilffyrdd. Mae'n monitro polisiau a pherfformiad gweithredwyr trenau a gorsafod, ac mae ganddyn nhw'r hawl gyfreithiol i argymhell newidiadau. Mae eu tasgau arbennig yn cynnwys olrhain cynwion ac asesu'r gwasanaethau a gynigir.

Passenger Focus, Freepost (RRE-ETTC-LEET), PO Box 4257 Manchester, M60 3AR  
 Ffôn: 08453 022 022 Ffacs: 0845 850 1392  
 E-bost: [info@passengerfocus.org.uk](mailto:info@passengerfocus.org.uk)  
 Website: [www.passengerfocus.org.uk](http://www.passengerfocus.org.uk)

### Am ymholiadau teithio ymwelwch â

[www.nationalrail.co.uk](http://www.nationalrail.co.uk) fneu foniwch  
 0845 7 48 49 50 (24 awr)  
 0845 60 40 500 (Gwasanaeth Iaith Gymraeg)  
 0845 60 50 600 (Ffôn testun)

### Amserlen personol

Creuwch ac is-lwythwch eich amserlen personol sydd yn benodol i'ch anghenion teithio at: [www.arrivatrainswales.co.uk](http://www.arrivatrainswales.co.uk)

